

VLP Partner Michael Whitener Named a BTI Client Service All-Star for 2019

Palo Alto, CA (April 1, 2019) – VLP Law Group is proud to announce that Partner **Michael Whitener** has been named a BTI Client Service All-Star for 2019. The honor is the end result of more than 350 in-depth, independent interviews with legal decision makers at the world's leading organizations. This year, clients nominated 335 individual attorneys from 152 law firms to the ranking. These 335 BTI Client Service All-Stars were identified solely and exclusively by corporate counsel for their superior client service. This is the second time Mr. Whitener has received this recognition.

The only way to become a BTI Client Service All-Star is for corporate counsel to single out an attorney for client service exceeding all others. No attorney can lobby to be added to list, there is no self-submission process, and law firms cannot pay to be included or provide names of clients to be contacted.

Corporate counsel demands and preferences vary widely, yet counsel polled identified five traits common to the BTI Client Service All-Stars:

- Superior Client Focus
- Unmatched Client Experience
- Understands the Client's Business Like No Other
- Unparalleled Legal Skills
- Innovative Thought Leadership

VLP Law Group would like to thank our clients for nominating Mr. Whitener to this elite group. He is an outstanding example of our commitment to client service excellence. To learn more about BTI's 2019 Client Service All-Star Attorneys, visit **BTI's website**.